



24/7 Remote Monitoring Solutions

Focus On Your Business – We Focus on your IT!

At Sandbox Technologies, we know you can't manage what you can't measure. Our 24 x 7 monitoring, alerting and reporting service provides us with the information, data, network performance trending analysis and security vulnerability information critical to service, plan and manage your IT environment.

You have invested in your IT infrastructure and rely on its performance, security and reliability. Sandbox Technologies services not only ensure you have a qualified team ready to service this critical asset but also the real time data to ensure its being done on time, when needed, using the most advanced network asset tracking and Performance monitoring.



Monitoring and Reporting

- ▶ Our proactive monitoring and alerting identifies, tracks and reports on issues effecting the security, performance and reliability of your IT.
- ▶ By analyzing network device alerts, pre-failure indicators, performance benchmarks and security issues, preventative maintenance opportunities are identified.

Maximize Your Return on IT Spending

- ▶ Our service includes a complete asset inventory and regular health, security, and performance analysis reporting so that you can see what you have and how well those IT assets are working for you.
- ▶ Our improvement recommendations will help you lower your total cost of IT, including the hidden cost of downtime, substandard performance, and lost productivity due to incompatible or out-of-date software.



Features & Benefits

24 X 7 Monitoring, Alerting and Reporting

Central Dashboard

Sites and Groups	Devices	Websites	Tickets	Alerts										Total Alerts			
				Underperform	Application	Device Config	Hardware	Health Probe	Memory	OS	Printer	Security	Services		Topology		
Managed ...	52	N/A	3	0	0	1	1	0	0	26	0	0	0	0	0	0	28
Managed D...	20	N/A	0	0	0	0	0	0	0	1	0	2	0	0	0	0	3
xp pro	32	N/A	0	0	0	0	0	0	0	2	0	1	0	0	0	0	3
Outsource ...	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VOIP Syst...	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
First Financial Inc	95	3	20	0	0	1	1	2	2	28	0	2	0	0	0	0	36
Windows 2003 Servers	54	N/A	4	0	0	1	1	0	0	27	0	0	0	0	0	0	29
Intel vPro	2	N/A	0	0	0	0	0	0	0	2	0	0	0	0	0	0	2
Routers and Switches	2	N/A	1	0	0	0	0	0	0	2	0	0	0	0	0	0	2
Windows Vista	1	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Windows XP	27	N/A	0	0	0	0	0	0	0	2	0	0	0	0	0	0	2
Backup Server	1	N/A	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Domain Controller	1	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Linux Servers	1	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Printers	2	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Acme Inc	4	0	0	0	0	1	0	0	0	3	0	0	0	0	0	0	4

Web-based Central Dashboard



Executive Summary Website Availability Site Performance

Real Time Alerting and Reporting

- Includes all systems, network devices, as well as website performance (as applicable).

Asset Management

Device Management

Device: [Name]

System Name: [Name] | Manufacturer: [Manufacturer] | Model: [Model]

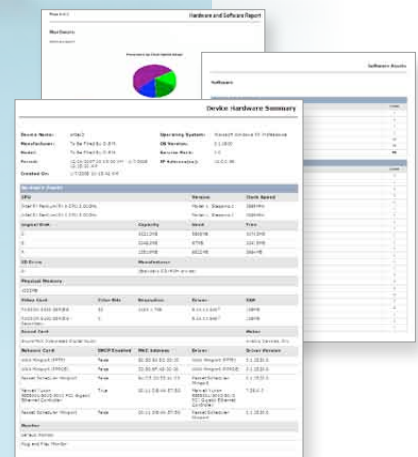
Physical Memory (MB): [Value]

OS: [OS]

Network Cards:

Name	MAC Address	Speed
[Name]	[MAC]	[Speed]

Device Management – Hardware/Software



Site Hardware Summary Device Attributes Software Asset Inventory

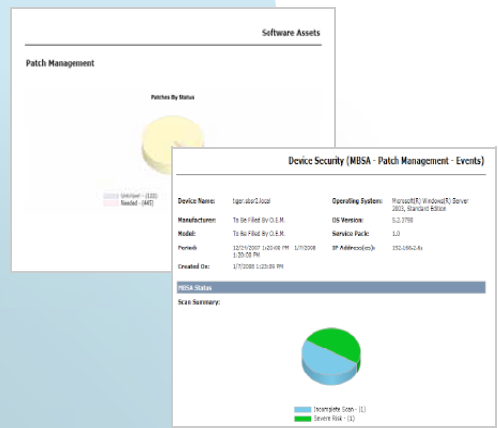
Valuable Asset-based Control

- Complete summary of hardware & software
- Comprehensive detail of all hardware and software asset inventories.
- Up-to-date warranty status information.
- Identification of unauthorized software.



Features & Benefits

Security Assurance



Reduced Risk

- ▶ Baseline security scanning to detect security holes
- ▶ Continuous electronic monitoring for viruses, worms, spam ware, and other malware.
- ▶ Automated data backup status and identification of failed backups

MBSA Reports
Site Alerts
Site Security

Preventative Maintenance



Preventative Maintenance

- ▶ Automated delivery of two preventative services.
- ▶ Up-to-date security patches for your desktops and servers and identification of failed or missing patches
- ▶ Comprehensive server health reports for all servers

Patch Status Detail
Server Health Report



Quarterly IT Analysis Reports

Our network service program includes emailing a Quarterly IT Analysis Report to a designated contact within your organization.

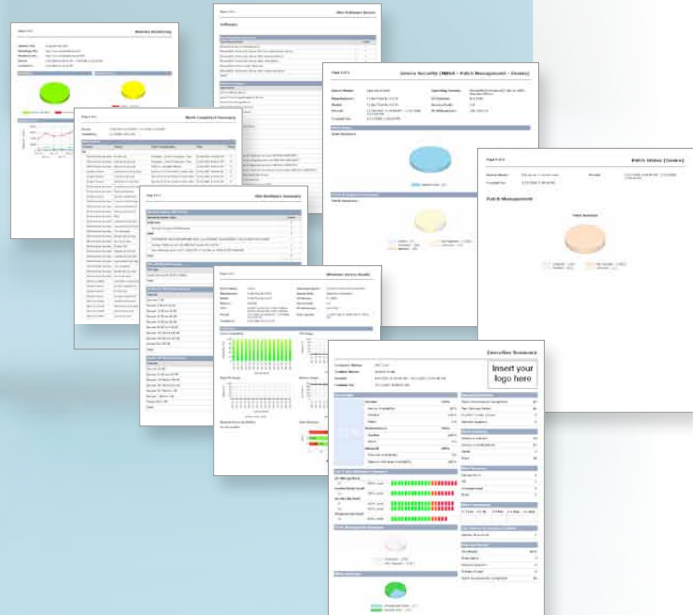
As part of the reporting process, Sandbox Technologies will present an analysis of noteworthy findings and demonstrate areas of cost savings, increased performance, any security vulnerabilities and overall health assessment of your network..

The purpose of the IT Analysis Report is to help ensure we are aligned with your IT business goals and address any changes as they occur; Update you on important information captured over the past quarter ensuring you understand its overall impact to your business;

Help identify IT solutions that will address existing and future IT requirements allowing you to ultimately make informed financial decisions.

Quarterly reports include:

- ▶ Executive Summary
- ▶ Website Monitoring
- ▶ Windows Server Health
- ▶ Site Performance
- ▶ Patch Status Detail
- ▶ Site Health
- ▶ Server Health
- ▶ MBSA and Patch Summary
- ▶ Asset Inventory
- ▶ Device Performance
- ▶ Site Performance
- ▶ Website Performance



Pricing

For pricing, contact our Sales Department at (877) 930-TECH (8324) or via email to sales@sandboxtech.com

- ✓ Continuous Monitoring 24x7
- ✓ Asset Management
- ✓ Security Assurance
- ✓ Preventative Maintenance
- ✓ Quarterly Reports