



SANDBOX TECHNOLOGIES

## *Your Partner In Technology*

### *Los Angeles*

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Technical Support (424) 207-5140

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## Welcome, and thank you for your interest in Sandbox Technologies!

Since 1997, the dedicated staff of Sandbox Technologies has been providing top-notch support to business computer users throughout the U.S. As we enter our sixteenth year in business, our team of PC and Macintosh specialists are better equipped than ever with the knowledge and experience to provide you with immediate solutions to your company's I.T. needs.

Quality is important to you, and we understand why. Downtime means forfeited revenue and lost productivity. That's why we offer same-day service and a variety of preventative maintenance plans designed to help identify and correct problems before they manifest.

Our solutions are tried and tested long before they make their way into your office, and we only provide name brand, business-grade hardware from top manufacturers like Hewlett Packard/Compaq, Apple and IBM. Our goal is to keep your office computer systems running with little or no professional intervention required.

The landscape of technology is ever changing. To stay competitive, you need a technology partner that remains abreast of new technologies. At Sandbox Technologies, we're constantly evaluating new products. Our state of the art training facility in Los Angeles is used to provide training not only for our customers, but our own staff as well.

We understand that being a good provider goes well beyond technology; it requires an understanding of the big picture. With customers in the accounting, legal, entertainment, business management, design, manufacturing, distribution, political, educational, healthcare and retail fields, we're able to draw upon years of focused, industry-specific experience to guide your organization in the right direction. In the end, we hope you'll come to see us as a business partner, and not just consultants.

We look forward to the opportunity to serve your firm, and we eagerly invite you to join the ranks of our many satisfied customers.

Sincerely,

**Oliver Fox**  
*Chief Operating Officer*  
*Sandbox Technologies, Inc.*

# about sandbox technologies

**SANDBOX TECHNOLOGIES** is unlike any other technology provider. We're not just a hardware or software company, nor do we provide just service. Sandbox Technologies is a *full service I.T. partner*.

For over ten years, Sandbox Technologies has been providing businesses with smart, cost-effective solutions to today's demanding technology needs. We invite you to see what sets us apart from so many other providers:

- \* Each of our customers receives personal attention from a professional network engineer.
- \* Every customer account is assigned a primary and a backup engineer, who are in turn supported by an entire team of network specialists.
- \* Our networking solutions are tried and tested long before they make their way into our customers' offices.
- \* We have our own team of dedicated telephone support representatives who are able to resolve many issues right over the phone.
- \* All of our staff members have access to remote streaming software that enables us to provide support to virtually any PC or Macintosh-based user with a working Internet connection.
- \* A support engineer is always on call, 24 hours a day, seven days a week via pager or mobile phone.
- \* We take your I.T. seriously. When challenges arise, we're there to meet them.
- \* We enjoy working with other vendors, and we're happy to oversee your technical problems through to completion – even when they fall outside our own scope.
- \* We require all of our engineers to remain abreast of technology, with continuing education a requirement for our engineering staff members.

**These are just a few of the reasons why so many companies have chosen Sandbox Technologies to be their I.T. Partner. We invite you to see for yourself. We're confident you'll appreciate the difference.**

# our services

## **integrated system support and services**

We provide a full range of computer installation, support and management services for business environments. Our areas of expertise include peer-to-peer networking, client-server networking, operating system support, email systems implementation, equipment and peripheral upgrades, application configuration, training, and much more. With vast knowledge in a wide array of industries, we have the experience and know-how to deploy projects on time and on budget.

## **lan/wan - consulting, integration, and support services**

Our engineers are well-versed in the design, implementation and maintenance of Local and Wide Area Networks. We can handle your Microsoft and Apple-based server deployments, data migrations, workstation, firewall and network infrastructure needs.

## **internet consulting and solutions**

Fast, reliable Internet connectivity is critical in today's business environment. Our staff members are experienced with cable, DSL, T-1, MPLS, frame relay and other Internet/WAN technologies. We can help you to choose and implement the strategy that's right for your business.

## **complete accounting solutions**

Relationships with Datafaction and various other accounting software providers enable us to help you to stay on top of your financial systems. Whether it's a paperless office, electronic payments or electronic credit card reconciliation, our engineers possess the know-how needed to keep your business on the cutting edge.

# our services

## **IP telephony (voice over IP)**

Our Voice Over IP (VoIP) consultants can help you to take advantage of the latest in business communications technology. Remote telephone extensions and advanced call routing features are just a few of the benefits an IP-based telephone system can bring to your business, and our relationships with numerous VoIP integrators enables us to steer our clients in the right direction.

## **wireless connectivity**

With wireless access becoming more and more prevalent in today's mobile work environment, our staff members are well versed in supporting various Wi-Fi configurations as well as Android, iphone and other wireless broadband devices.

## **training programs**

A state-of-the-art training facility equipped with top of the line PC's enables us to offer your staff hands-on experience.

## **short and long-term business technology consulting**

At Sandbox Technologies, we take your business seriously. To maximize your network's effectiveness requires more than just a cookie-cutter approach. That's why our staff is trained not only to maintain your systems, but to review your particular business needs and assist you with budgeting, planning, and implementing your technology plans.

## **full service hardware/software**

As a full service Ingram Micro and Tech Data reseller, we're able to provide our customers with one-stop shopping for hardware and software. Our relationships with manufacturers like Hewlett Packard, Compaq, Apple, IBM, and SonicWALL enable us to efficiently implement and support their equipment

# next steps...

## Getting started is simple - just give us a call!

We'll arrange for a Sandbox Technologies engineer to begin working on your network right away. Some of the first steps usually include:

- \* **CREATION OF NETWORK DOCUMENTATION** - A member of our staff will assess your existing network equipment and document it in our internal support system. Such documentation may include diagramming your network (if appropriate), generating an inventory of your hardware & software, and documenting any relevant contact information for your ISP and related IT vendors.
- \* **NETWORK EVALUATION AND PLANNING** - We'll ask you questions about your business needs, give you an honest evaluation of your existing equipment and recommend best practices for your organization. Your Sandbox Technologies engineer will always be happy to answer any questions you may have.
- \* **ADOPTION OF A MAINTENANCE SCHEDULE** - Our scheduling department will work with you and your Sandbox Technologies engineer to adopt a service schedule that best suits your needs.

Thank you once again for your interest in Sandbox Technologies. We're eager to earn your business, and looking forward to hearing from you.

### contact us at:

#### Los Angeles:

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[www.sandboxtech.com](http://www.sandboxtech.com)

# references

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## **Chapman, Bird, Grey & Tessler**

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## **Scott Free Productions - RSA Films**

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## **Breslauer, Rutman and Anderson, L.L.C.**

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