



Outage Advisory

Widespread DNS Outage Temporarily Impacted Ability to Visit Numerous Websites

Yesterday, shortly after 8:00 P.M. Pacific Standard Time, reports began surfacing worldwide of what was later determined to be a widespread DNS failure. DNS, the acronym for “Domain Name System” is an essential component of the Internet’s infrastructure that correlates domain names (for example, www.delta.com for Delta Airlines) to an IP address that computers must route to for users to visit websites.

It is estimated that this difficulty impacted over 32,000 websites, including many high-traffic destinations including online shopping, banking, airlines, and business application sites.

A short while ago, Akamai Technologies tweeted the following:



Provided the foregoing is correct and the reported fix successfully corrects the issue, access to impacted websites should be in the process of resuming. Clients impacted by this issue should be aware that it is not an indication of any difficulties with their systems, but rather an issue that impacted the Internet itself.

As always, if you have any questions regarding this matter, please feel free to reply to this email, contact our remote support helpdesk, or consult your Sandbox Technologies Engineer or CCIO.

Copyright © 2021, Sandbox Technologies, Inc. All rights reserved.

Our mailing address is:

4111 West Alameda Ave., Suite 605 Burbank, CA 91505

Want to change how you receive these emails?

To request an address change or to unsubscribe from this list, reply with the word "UNSUBSCRIBE" in the subject, or send an email to subscriptions@sandboxtech.com .